

Contacts

For Questions About:	Contact:	Web Site/Email	Phone Number
General Benefit Information (including eligibility, coverage and procedures)	The Trust Office 700 NE Multnomah St. Suite 350 Portland, OR 97232	www.sdtrust.com	(844) 203-0239
Medical			
Claims and Benefits for the Early Retiree Trust Plan 1 (Closed) and Early Retiree Trust Plan 2 (Open)	Regence	www.Regence.com	(866) 240-9580
Special Beginnings (Maternity Care) Program for the Early Retiree Trust Plan 1 (Closed) and Early Retiree Trust Plan 2 (Open)	Regence	Email: OR_Special_Beginnings@regence.com	(866) 569-2229
Care Management for the Early Retiree Trust Plan 1 (Closed) and Early Retiree Trust Plan 2 (Open)	Regence	www.Regence.com	(866) 543-5765
Kaiser Permanente HMO	Customer Service	www.kaiserpermanente.org	(503) 813-2000 (Portland) or (800) 813-2000
Providence Personal Option Plan	Customer Service	www.providence.org/healthplans	(503) 574-7500 (Portland) or (800) 878-4445
Medical Provider Networks			
Regence Provider Network (Early Retiree Trust Plan 1 (Closed) and Early Retiree Trust Plan 2 (Open))	Customer Service	www.Regence.com	(866) 240-9580
Providence Personal Option Network (Providence Personal Option Plan)	Customer Service	www.providence.org/healthplans	(503) 574-7500 (Portland) or (800) 878-4445
Trust Prescription Drug Plan			
Retail Pharmacy	CVS Caremark		(800) 552-8159
Mail Order	Caremark.com	https://www.caremark.com/wps/portal	(800) 552-8159

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Trust Basic or Buy-up Dental Plan			
(On a self-pay basis)	Trust Office Claims Department	www.sdtrust.com	(844) 203-0239
Trust Basic or Buy-up Vision Plan			
(On a self-pay basis for the Early Retiree Indemnity Medical Plan (Plan 1) and PPO Plan (Plan 2) and the Providence Personal Option Plan)	VSP	www.vsp.com	(800) 877-7195