

Zenith American



Registration Manual/Enrollment Participant Edge Version 1.0

1. Navigate to http://zenith-american.com/



2. Click "Login to your account"

3. Select "Participant Edge (ABPA)" if you use Participant Edge portal (If you are a Zenith American Participant Portal user see the document entitled "ZAS Participant Portal Registration Manual" – and use the "Participant" selection from the drop-down list.)

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4. Click the "Register" button.

(If you have previously registered, just enter your username and password and click the "Login" button)

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MENU C PARTICIPANT LOGIN Passe Enter your Username and Password (or GN) and PIN number) to Login. Username Descent Vour Descent Passe Login Dregistered? Torgeistered? Torge	•				

5. Read the instructions carefully. Fill in the required fields (marked by the asterisk) and click the "Submit Request" button. Note that email is optional.

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MENU O	Register Form SIGN UP NOWI Information is available in English of Spanish. Acceso alla version en Espanol	
	To register for on-line access: Complete the form below Click the 'Submit Request' button (Note: Dependents may not register for on-line access.)	_
	Starred(*) fields are required Participant SSN or Alternate ID * First Name Last Name * Date of Birth (MM/DD/YWY) * State * State * ZIP Code	
	 Please enter your choice of Username and Password. Your username must contain 4 to 15 characters. It may consist of any combination of letters (A-2) or numbers (0-9). Your password must contain 8 to 12 characters and must include a letter (A-2) and a number (0-9). Spaces or punctuation are not valid characters for a username or password. Username 	
	Password Verify Password	
	E-mail E-mail Please choose a Security Question, enter your Security Answer, and optionally provide a Password Hint (to help remember your Security Answer) The Security
	Question and Security Answer are used to reset your password. • Security Question What was the name of your first pet?	~
	Security Answer Password Hint	
	Submit Request	

- 6. If the registration does not complete successfully, please review any messages carefully, make any corrections needed and try to register again. If still unsuccessful, please contact your customer support number for assistance. Some common messages and their meanings are:
- Your password must contain 8 to 12 characters and must include a letter and a number

Make sure your password is the correct length, with both letters and numbers in it

• The SSN or Alternate ID you entered is not in our records. Please try entering your SSN or Alternate ID again, or, for assistance go to: Contact Us.

Please double-check your information was typed correctly. If it was entered correctly, please contact your Customer Support staff directly, or click the "Contact Us" link and send an email to the Help Desk address provided. Include which client group you are associated with, and a contact number or email address so our Customer Support staff can assist you.

• You entered information that does not match the information we have on record. Please correct the information in the highlighted fields below. For assistance go to: Contact Us.

Some part of the identifying information does not match our records. Please review, and if you believe the entered information was correct please contact your Customer Support staff directly, or click the "Contact Us" link and send an email to the Help Desk address provided. Include which client group you are associated with, and a contact number or email address so our Customer Support staff can assist you. NOTE that if you are a member of more than one client group (either currently or in the past), if the information for one group is out of date you may have difficulty registering; if this is the case please update your current information to all client groups you have ever been a member of before attempting to register again.

• Username is already in use.

Someone else is using the username you have selected. Please choose a different (more unique) username and try to register again.

Enrollment

- After the participant has successfully logged in
- Select the menu item Online Enrollment
- Select the option Start Enrollment
- Follow the below screenshots for the visual flow of online enrollment



Personal Information

First Name:			
Middle Initial: (optional)			
Last Name:			
Street Address 1:			
Street Address 2:			
Country:		United States	~
City:			
State:			~
Zip:			
Birth Date:			
Home Phone:		(At least one phone is required)	
Work Phone:			
Other/Cell Phone:			
E-mail Address:			
Retype E-mail Address:			
Save and Return Later: s	AVE AND EXIT	To proceed to the next step:	



